

ALARM	MAIN REASON	KEYPAD SIGNALLING	SOLUTIONS
<b>A2</b>	The machine cannot fill the steam boiler within 90 seconds.	Key <b>1B</b> and icon <b>T</b> flashing.	Switch the machine OFF and ON to restart the auto-fill function. If not solved: <ul style="list-style-type: none"> <li>• check proper flow of inlet water from the mains or from the tank;</li> <li>• check the water stop valve or the tank valve;</li> <li>• check the pump and the self-levelling valve,</li> <li>• check potential leaks;</li> <li>• check the level probe: the presence of limescale and the integrity of the plastic insulation can all effect the auto-fill function.</li> </ul>
<b>A3</b>	The machine cannot reach the setpoint temperature within 40 minutes. It can involve: <ul style="list-style-type: none"> <li>• the steam boiler;</li> <li>• the coffee boiler;</li> <li>• the coffee group.</li> </ul>	Key <b>1B</b> and icon <b>H</b> flashing.	Firstly understand witch part is affected (for example, if there is not steam, the part affected is the steam boiler). Then, in relation to the proper part: <ul style="list-style-type: none"> <li>• check the thermo-fuse or high-limit thermostat continuity.</li> <li>• check the heating element continuity and integrity.</li> <li>• check the LEDs on the control unit and/or on the static relay.</li> <li>• check connections.</li> </ul>
<b>A4</b>	The control unit does not receive the signal from a probe. It can involve: <ul style="list-style-type: none"> <li>• the steam boiler pressure transducer;</li> <li>• the coffee boiler temperature probe;</li> <li>• the coffee group temperature probe;</li> <li>• the Easycream temperature probe.</li> </ul>	Key <b>1A</b> , key <b>1C</b> , icons <b>T</b> and <b>H</b> flashing.	Check the probe or transducer and its connection to the control unit.
<b>A5</b>	A probe has a short circuit. It can involve: <ul style="list-style-type: none"> <li>• the steam boiler pressure transducer;</li> <li>• the coffee boiler temperature probe;</li> <li>• the coffee group temperature probe;</li> <li>• the Easycream temperature probe.</li> </ul>	Key <b>1A</b> , key <b>1C</b> , icons <b>T</b> and <b>H</b> flashing.	Check the probe or transducer and its connection to the control unit.

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<b>A6</b>	The control unit cannot sense the water level in the steam boiler.	/	On the level probe: <ul style="list-style-type: none"> <li>• check the presence of limescale;</li> <li>• check the integrity of the plastic insulation.</li> </ul>
<b>A7</b>	The machine cannot fill the coffee boiler within 10 seconds.	/	The control unit cannot receive the signal from the flowmeter during the FILLING procedure: <ul style="list-style-type: none"> <li>• check proper flow of inlet water from the mains or from the tank.</li> <li>• check the water stop valve or the tank valve.</li> <li>• check potential leaks.</li> <li>• check the flowmeter connection to the control unit.</li> <li>• check the presence of a blockage: in the flowmeter, its metallic input filter, the restrictor and the not-return valve.</li> </ul>
<b>F1</b>		Key <b>1A</b> , key <b>1C</b> and icon <b>H</b> flashing.	
<b>A8</b>	General error on memory parameters.	/	Check if the error disappears by switching the machine OFF and ON. If not: <ul style="list-style-type: none"> <li>• reset all machine parameters with the <b>RESET PARAMETERS</b> procedure;</li> <li>• update the firmware or re-install the same firmware version;</li> <li>• change the control unit.</li> </ul>
<b>A9</b>	General error on memory counters.	/	Check if the error disappears by switching the machine OFF and ON. If not: <ul style="list-style-type: none"> <li>• reset all machine counters with the <b>RESET COUNTERS</b> procedure;</li> <li>• update the firmware or re-install the same firmware version;</li> <li>• change the control unit.</li> </ul>
<b>AA</b>	The <b>CR1220</b> 3 Volt battery has been discharged.	/	Change the <b>CR1220</b> 3 Volt battery on the control unit.
<b>AC</b>	The machine is due for its periodic maintenance.	/	To delete the warning, enter the Alarm Setting menu in the <b>Victoria Arduino E1 APP</b> and press the reset button to reset the cycle counter.
<b>AE</b>	Inlet water pressure less than 0,5 bar for at least 15 seconds.	/	Check the mains pressure.

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<b>AF</b>	General error on Bluetooth signal.	/	<p>Check if the error disappears by switching the machine OFF and ON. If not:</p> <ul style="list-style-type: none"> <li>• reset all machine parameters with the <b>RESET PARAMETERS</b> procedure;</li> <li>• update the firmware or re-install the same firmware version;</li> <li>• change the control unit.</li> </ul>
<b>-</b>	Low water tank level.	Key <b>1B</b> and icon <b>T</b> flashing	<p>On the water tank:</p> <ul style="list-style-type: none"> <li>• fill it with water;</li> <li>• check its proper positioning;</li> <li>• check the water tank presence sensor and its connection to the control unit.</li> </ul>
<b>-</b>	The control unit cannot receive the signal from the flowmeter within 5 seconds.	Key pressed flashing.	Check as for alarm A7.